

Prime
Management Group

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Fire Management

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Fire Protection
Association



Dedicated Account
Manager



24/7 Control Room



Real Time Reporting

Looking for **Waking Watch & Fire Watch Services?**

Prime Fire Management specialise in safeguarding commercial and residential properties and mitigating fire safety risks. We provide a range of comprehensive fire safety solutions that are specifically tailored to each client.

As experts in risk management, our services comply with the NFCC guidance and are in line with UK HSE legislation and the Regulatory Reform (Fire Safety) Order 2005 (RRO). Our Fire Marshals possess an encyclopedic knowledge of fire safety and give our clients' residents the ultimate peace of mind.

Our Process

Prime Fire Management will follow key procedures on each Waking Watch deployment which are;

✓ Review of Fire Safety Recommendations

Whether your property has been issued with recommendations from a Fire Officer or a recent building survey has resulted in the need of a Waking Watch, we will review these assessments to ensure you are meeting fire safety requirements.

✓ Scheduled Patrols

Once we have reviewed the recommendations we will place strategic NFC Scan Points at all the hazard points in your building. Our marshals use the latest NFC tag technology to ensure the property is patrolled regularly, and all-hazard points are checked. Each individual tap generates a unique encrypted code appended to a URL to provide proof of presence, ensuring the highest levels of fire risk mitigation.

✓ Regular Updates

After placing strategic NFC Scans points around your property, we compile your site specific assignment instructions which give our highly trained fire marshals the guidance they need, relating to the property's fire safety requirements. Each week you will receive a weekly report noting all of the completed NFC Scan points along with any incident reports that need addressing.

What is a Waking Watch?

A Waking Watch is effectively 24-hour surveillance/monitoring of any multiple occupancy buildings. Fire marshals will monitor and patrol the building(s) for signs or risks of a fire or fire hazards. These patrols are conducted at regular intervals throughout a 24hr period with real-time reports being generated at the time of patrol. Clients can request these reports on an hourly, daily or weekly basis with images available where requested. The role of a waking watch will be dependent on what the client requires, however general responsibilities include;



Fire Identification

Fire marshals are trained to identify fire hazards and signs of fire



Alert the Residents

Marshals sound the alarm and alert all residents to the fire



Evacuation Management

Marshals manage an orderly evacuation to the designated fire meeting point.



Fire Service Liaison

Waking Watch staff will alert and assist the Fire Service

The National Fire Chief Councils guidance suggests that whilst regulation standard fire alarms are deemed 'adequate' by most local councils, a waking watch should be used alongside this measure for added safety. The report states that in circumstances where fire alarms are in place, in the event of a fire, a waking watch will be there to call the fire service and evacuate the building(s) in a prompt, timely and safe manner.

In circumstances where fire alarms are not in place, a waking watch can be relied upon to detect, manually initiate the alarm and evacuate the building. However, sounders will need to be placed in common areas and in most cases in every apartment to ensure that the alarm is loud enough to wake residents from their sleep. Waking watch can then proceed with the evacuation procedure.

Why choose **Prime Fire Management?**

Prime's Waking Watch fire marshals are trained to the highest industry standards. With an in-house training team made up of ex-firefighters, our fire marshals benefit from an encyclopedic knowledge of fire safety and fire risk mitigation. No matter the size of your residential property, we are able to staff dedicated fire watch officers that will mitigate any fire risks on your premises. Using the latest technology, our staff follow strict fire safety procedures that will give you and your residents much needed peace of mind.



Fire Protection Association

As a member of the Fire Protection Association, we benefit from continuous updates and insights into fire legislation changes



24/7 Control Room

Prime's fire marshals are supported by a 24/7 control room and a network of operations managers. Our control room is manned 24 hours a day, 365 days a year; should issues arise at your property, you can be rest assured that you're in capable hands.



Dedicated Account Manager

Clients are assigned a dedicated account manager that will be their point of contact for any query they have.



Real-Time Reporting

We use NFC tags to ensure the building is patrolled thoroughly. Each individual tap generates a unique encrypted code appended to a URL to provide proof of presence. This generates a report which is then sent to the client



Who We **Work With...**



Comprehensive fire risk mitigation



Contact Us Now

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Our **Accreditations**

